



## No Hassle Core Returns

### East Coast Brake Rebuilders

#### Brake Shoe Core Policy & Procedure

#### Core Policy Term Definitions

#### Core Eligibilities

- Cores owned resulting from purchase of remanufactured products from ECBR.

#### Core Surplus

- Cores returned in excess of eligibility will result in a core surplus.

#### Cores

- Core transactions are invoiced and reported by core part number. (FMSI #), dollar value and units on a **Like for Like Basis**
- Requested core reports will show eligibilities on a **Like for Like Basis** and can be reduced by the return of any like core. Core units or values cannot be transferred between core part numbers.
- Core billing is immediate and will be shown in the core column next to the remanufactured price. ECBR's standard payment terms (**NET 30**) apply to all cores.
- Cores are eligible for return for full credit against the customer eligibility within **6 months** from date of invoice and must meet remanufacturing specifications.
- Core returns which exceed core eligibilities will result in a core surplus for that like core. Cores in surplus that are not used within **12 months** will be expired from the surplus bank. Cores cannot be converted to dollar credits or transferred to other part numbers.
- Surplus balances can be reduced by purchasing the **Like for Like** core or increased by returning more cores than purchased on a **Like for Like Basis**.
- All core requests show eligibility for cores owned and cores in surplus. Core reports may be requested at any time by the customer.



## **Brake Shoe Core Policy & Procedure (cont.)**

### **Core Acceptance & Inspection**

Cores considered for credit are shown on our core acceptance form. These forms are supplied by ECBR at customer's request.

Cores will be subject to inspection for defects, identification and counts prior to any credit being issued. We do not give credit for any **Bonded Shoes or B-locks**.

### **Core Inspection Procedure**

Remove old hardware, visually inspect and identify each shoe.  
Specific conditions that are checked are the following:

- Flared cam or anchor ends
- Torch damage
- Bent webs
- Excessive rust
- Broken weld points
- Oversized rivet holes



No credit will be issued if any of the above is detected.

**All core returns to ECBR by means other than an ECBR vehicle, must be made freight pre-paid.**

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Company Name

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Signature/Title

***"That's the Brakes!"***

